

PIZZASTORM PRIVACY & COOKIE POLICY

PRIVACY

This privacy policy sets out how BV Restaurant Group Ltd (referred to as “we”, “our”, “us” in this policy) uses and protects any personal information that you give to us.

PizzaStorm is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

What information do PizzaStorm collect?

We only collect personal information where you choose to provide us with this information either in person, through our website, in-restaurant, via our Free Wi-Fi; through correspondence with us or within an app:

We may collect the following types of personal data:

- Your full name, title, date of birth, and gender
- Contact information including your telephone number, postal address, and email address
- Your contact and marketing preferences
- Your computer IP address and technical information about the device you use
- Any other information that you may choose to provide us

If you apply for any job vacancies we will also collect any employment, personal, and educational information that you provide in an online form and/or in your uploaded CV and covering letter. This may include sensitive personal data and by submitting your application you are consenting to your sensitive personal information being processed by us as part of the job application process and any subsequent employment.

Please note our website uses cookies. Further information on cookies can be found further below.

What we do with the information we collect

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- To manage and respond to your requests and queries
- To improve our product and services
- To fulfil prizes in any competition(s) or promotion(s)
- To manage and administer the website and your membership of the website
- To manage and administer our Loyalty Scheme and your membership of the Loyalty Scheme which you have signed up for
- For internal record keeping purposes
- To process job applications and as part of the recruitment process
- To send promotional emails about new products, offers, deals, or other information which we think you may find interesting using the email address which you have provided
- To contact you for market research purposes using the email/ mail address or telephone number provided
- To enable us to comply with our legal obligations

Who we share the information with

PizzaStorm may share personal information with any of its group companies and certain selected third parties. The information will only be shared with those individuals and companies who need this information to provide services or perform a function on our behalf, for example to run a promotion or support our marketing activities. They will not be permitted to use your personal data for any other purpose.

PizzaStorm may, from time to time, transfer personal data outside the EEA for the purposes shown above. By submitting your personal data to us you agree to this transfer, storing and processing of your data.

Controlling your personal information

You control the accuracy of your personal data and how we use it

If your personal information changes, you can update, amend or delete it by contact us at the address given below.

If you do not want your personal data to be used for marketing purposes you may ‘opt out’ in the following ways:

- Whenever you are asked to fill in a form on our website or in person, look for the box that you can tick to indicate that you do not want the information to be used by anybody for direct marketing purposes
- If you have previously agreed to us using your personal information for marketing purposes, you may change your mind at any time by writing or emailing us at the address below.
- Each marketing email you receive from us will include an option for you to unsubscribe from receiving any further emails.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Unfortunately the transmission of the information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of personal data you provide; any transmission is at your own risk. Once we have received your information, we will use procedures and security features to try to prevent unauthorised access.

Links to other websites

Our website may contain links to other websites of interest that are not owned by us. We cannot control and therefore cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. We recommend you look at the privacy statement of all websites that collect your personal data.

Changes to our Privacy Policy

From time to time, it may be necessary for us to change this Privacy Policy, so we recommend that you check here periodically. Any changes that are made will not be applied retrospectively.

If you have any questions relating to our Privacy Policy and the use of your personal information please contact:

Via email to: info@pizzastorm.pizza

Via post to:

PizzaStorm Customer Services
BV Restaurant Group Ltd
Fitzroy Place
5th Floor
8 Mortimer Street
London
W1T 3JJ

COOKIES

We use a feature called a “cookie” on our website, which is a small text file that is sent to your browser from a web server and stored on your device’s hard drive.

Cookies help us to understand what interests you (for example, by seeing which pages are visited most), and tailor the website to your needs and improve the user experience.

All cookies that this website stores on your computer anonymous, and no personal information can be identified from cookies we store on your device.

This website uses Google Analytics, a web analytics service provided by Google, Inc. (“Google”). Google Analytics uses cookies (text files placed on your computer) to help the website operators analyse how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators, and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google’s behalf. Google will not associate your IP address with any other data held by Google. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

If you do not wish to receive a cookie or to be notified when you receive one, please use the options available in your browser settings.

Please note that if you disable all cookies, the functionality of the website may be affected and some features/ pages may not work correctly.

From time to time, it may be necessary for us to change this Cookie Policy. We recommend that you check here periodically for any changes.

If you have any questions or feedback on our Cookie Policy, please contact us:

Via email to: info@pizzastorm.pizza

Via post to:

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